BETTER IMPACT



Volunteer Registration Guide

www.charleshbest.com

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Introducing BETTER IMPACT, our new online volunteer hub

We are so glad that you've decided to volunteer with The Charles H. Best Diabetes Centre! The intention of this guide is meant to help you have a seamless registration experience.

Who We Are

As Canada's only stand-alone Centre and charitable organization specializing in type 1 diabetes (T1D), The Best Centre is focused on caring for patients and families through lifelong education and support. We have an all-encompassing approach driven by our mission, vision and values. You will find our educators to be highly skilled experts in everything related to type 1 diabetes, and most importantly, caring!

Vision

As an esteemed leader in type 1 diabetes expertise, we will provide exceptional community-based services driven by our patients and their need for lifelong care, education and support.

Mission

To keep our children, youth and adults living with type 1 diabetes healthy until a cure is found.

Why use Better Impact?

Better Impact is an online hub for The Best Centre staff and our dedicated volunteers to communicate, share opportunities and track progress. Better Impact allows for an improved volunteer experience as it will allow you to view and sign up for volunteer shifts, track your own hours, and contact us with any of your volunteering/event questions.

As The Best Centre expands, we want to ensure our volunteers are recognized with their impact/outcomes being measured. This will allow the centre to allocate our resources effectively, continuously improve process, sustain our volunteer program and support the strategic plan.



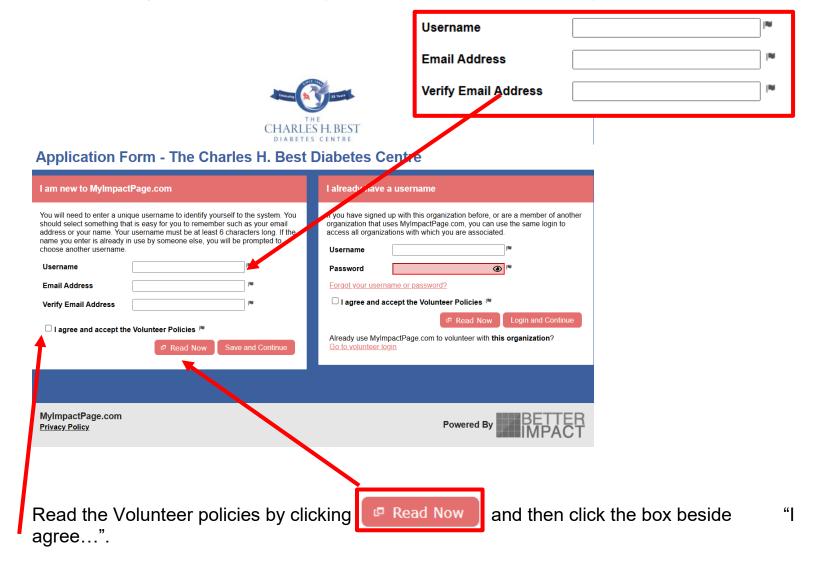
BETTER IMPACT SIGN UP

Below is a step-by-step guide to follow when completing your registration.

STEP 1

Click here to sign up!

The below page will appear. Fill in your desired username and verify your email address.





STEP 2

The below page will appear. Complete the form by providing your contact information requested and creating a password for your account. Then click

Save and Continue

Application Form - The Charles H. Best Diabetes Centre Contact Information You need to complete all fields flagged (n) as required on this page and on the next one. If you don't fill in all required fields and click save on the next page, your application will not be submitted to The Charles H. Best Diabetes Centre. ACCOUNT Username @ № **®** Confirm Password NAME FIELDS Legal First Name First Name Last Name ADDRESS Address line 1 Address line 2 City V * State / Province **∨** [≈] Ontario Zip / Postal Code EMAIL ADDRESSES Emall Address Secondary Email Address * Not available in all areas. View Mobile Email Information here. PHONE NUMBERS Please enter at least one phone number Home Phone Work Phone Work Extension Cell Phone Not Specified ONLINE PRESENCE X Username Linkedin Profile URL Instagram Username Date of Birth mm/dd/yyyy English (USA) Region You need to complete all fields flagged (N) as required on this page and on the next one. If you don't fill in all required fields and click save on the next page, your application will not be submitted to The Charles H. Best Diabetes Centre.



STEP 3

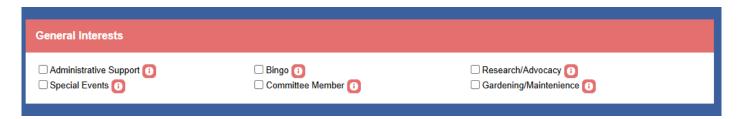
Select all your preferred availability for volunteering by clicking the boxes that correspond with the day (on the left-hand side) and the general time of day (on the right-hand side). For example, if you are available on Wednesday afternoons, click **HERE**.

Application Form - The Charles H. Best Diabetes Centre Please note that your application will not get submitted until you fill in all fields flagged (🍽) as required on this page and lick the Submit Application button. You'll know your application was successfully submitted if when you click the 'Submit Application' button, it takes you to another set application' button, it takes you to another set application was successfully submitted if when you click the 'Submit Application' button, it takes you to another set application' button, it takes you to another set application was successfully submitted if when you click the 'Submit Application' button, it takes you to another set application' button, it takes you to another set application was successfully submitted if when you click the 'Submit Application' button, it takes you to another set application' button, it takes you to another set application was successfully submitted if when you click the 'Submit Application' button, it takes you to another set application was successfully submitted in the set application was submitted with the set application was s reen. If you stay on this screen, it means you missed a required field and your application has not yet been submitted. **General Availability** ■ Mornings □ Afternoons Evenings □ Nights ■ Monday ■ Tuesday ■ Wednesday ☐ Thursday ☐ Friday □ Saturday ☐ Sunday

Check on all times that apply to your general schedule.

STEP 4

Select the area(s) that you are interested in volunteering in by clicking the box beside the interest title.



For a description of each activity, click the



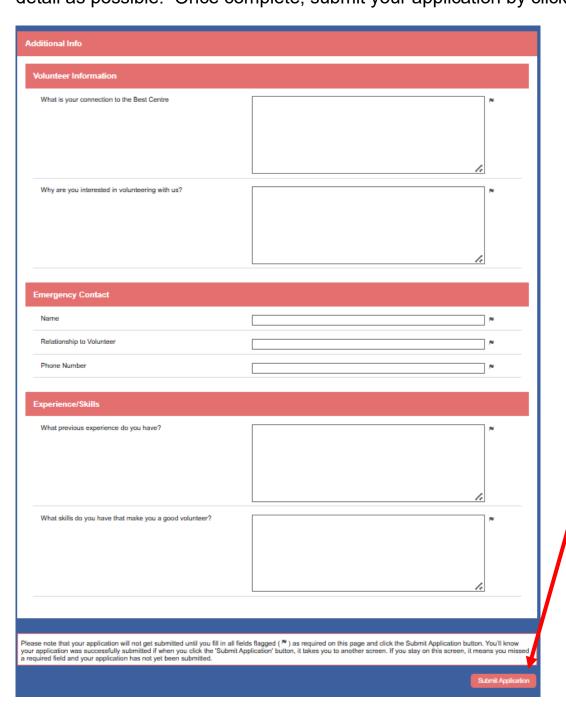
beside the interest title.



STEP 5

Complete the "Additional Information" section by answering the questions with as much detail as possible. Once complete, submit your application by clicking

Submit Application

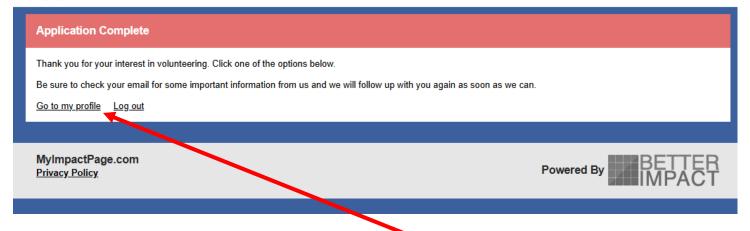




You have now successfully registered for your Best Centre *Better Impact* account for volunteers. The below page will appear.



Application Form - The Charles H. Best Diabetes Centre



You will now be able to visit your profile by clicking the link

Go to my profile

In your profile you will be able to view current volunteer opportunities, schedule yourself to volunteer, communicate and much more.

If you have any questions or require support when completing your application, please contact one of our support team.

Better Impact Administration Support

Amy Spring, Development Officer (Staff) Support amy@charleshbest.com

Vonnette Forde, Development Office Assistant (Staff) Support fundraising@charleshbest.com