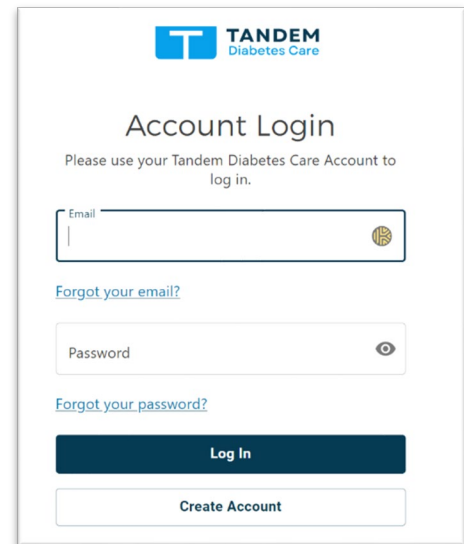




## CREATE ACCOUNT

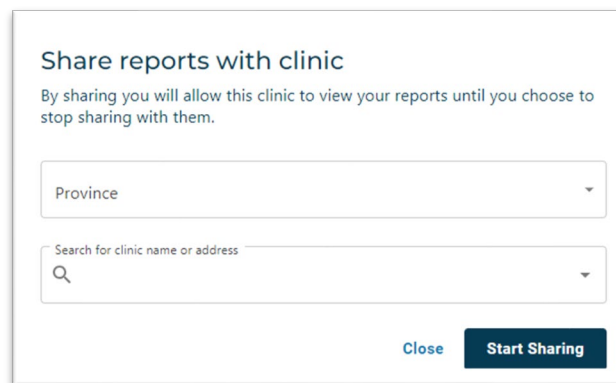
Log in at : [source.tandemdiabetes.com](https://source.tandemdiabetes.com)

- 1) If you already have a Tandem customer account, login using the same email and password.
- 2) If you do not have a Tandem Account, click **Create Account**, and follow the prompts. A verification email will be sent to activate your account.



## SHARE ACCOUNT

- 1) Click on the top right corner circle with your initials and select **Account Settings**.
- 2) Select **Share Reports** then click the button to **Add Clinic**.
- 3) Narrow your search by selecting your province or start typing in the name of your clinic.
- 4) Select your clinic and verify by the address provided.

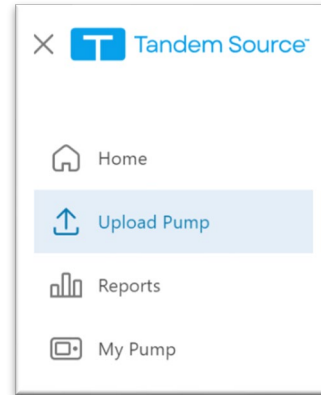


- 5) Make sure you click on Start Sharing to link your account to your clinic.

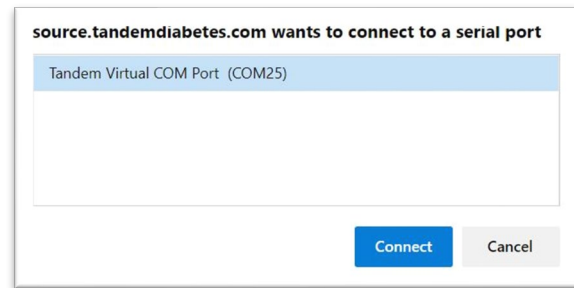


## UPLOAD PUMP

- 1) Click **Upload Pump** in the left navigation bar.
- 2) Plug the pump into the computer using the USB cable provided with the pump.



A pop-up may appear notifying you that [source.tandemdiabetes.com](https://source.tandemdiabetes.com) wants to connect to a serial port: Click on Tandem Virtual COM Port to highlight and click **Connect**.



- 3) Click **Start Upload** to begin the data upload.
- 4) The first time you upload you will be prompted to link your pump. Select **Link Pump**.
- 5) Do not disconnect until you see the check mark confirming data upload is successful.

